

# Reasonable Modification Policy

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St. Lawrence NYSARC is committed to providing accessible, courteous, reliable, safe, and user-friendly services to its customers. To ensure equality and fairness, St. Lawrence NYSARC is committed to making reasonable modifications to its policies, practices, and procedures in order to avoid discrimination and ensure programs and services are accessible to individuals with disabilities. Requests for modifications can be made by calling St. Lawrence NYSARC Transportation **at (315) 386-2600, emailing us at [info@slcnypublictransit.com](mailto:info@slcnypublictransit.com)** or mailing your request to:

St. Lawrence NYSARC

6 Commerce Lane

Canton, NY 13617

More information can be found on the Federal Transit Administration Website

<https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/americans-disabilities-act>